



MAINTENANCE

EXTENDED CARE

Maintain the benefits of your Komplimentary Maintenance Program

Upon completing our Komplimentary Maintenance Program, Komatsu is providing customers with the choice to continue with the same level of machine service and support for a substantially discounted flat rate.

Our EXTENDED CARE program offers customers the same convenience and peace of mind enjoyed during the Komplimentary Maintenance period. EXTENDED CARE makes Scheduled Maintenance easy, as well as help to avoid unexpected maintenance costs.

The EXTENDED CARE program allows customers to extend their factory scheduled servicing for an additional 1 year/2,000 hours OR 2 years/4,000 hours.

Additionally, customers can choose to purchase or finance EXTENDED CARE at any time up to the occurrence of their 2,500Hr service.

Take advantage of our EXTENDED CARE program for on-going support and service solutions, as well as the opportunity to receive a 10% discount on all Komatsu genuine parts and labour, throughout the duration of the EXTENDED CARE agreement.



IT PAYS TO BE PROACTIVE

A variety of flexible Komatsu EXTENDED CARE options are available to meet your specific machine, job or fleet scheduled maintenance requirements.



EXTENDED CARE OPTIONS AND INCLUSIONS

1 1 YEAR OR 2,000 HRS

With EXTENDED CARE option 1, you can enjoy either an additional 1 year or 2,000Hrs of scheduled servicing (whichever comes first). This includes regular Preventative Maintenance servicing at 2,500Hr, 3,000Hr, 3,500Hr and 4,000Hr service intervals.

2 2 YEARS OR 4,000 HRS

With EXTENDED CARE option 2, you can enjoy either an additional 2 years or 4,000Hrs of scheduled servicing (whichever comes first). This includes regular Preventative Maintenance servicing at 2,500Hr, 3,000Hr, 3,500Hr, 4,000Hr, 4,500Hr, 5,000Hr, 5,500Hr and 6,000Hr service intervals.

Both options also include:

Parts & Labour Discount	10% off all Komatsu genuine parts and labour for the duration of EXTENDED CARE.
Komatsu Branch Support	High quality products from local branches, with factory trained technicians.
Machine Reports	Machine inspection and service report summary of tasks completed as well as Machine Condition Report identifying defects, safety and general concerns.
KOWA Oil Analysis	Komatsu Oil Wear Analysis (KOWA) Sampling to allow detection of trend changes or detect contaminant problems by identifying deposits in your lubricants.
Komatsu Lubricants	Our range of Komatsu Genuine Lubricants incorporates a specially formulated additive package which provides superior protection for Komatsu equipment.
Proactive Machine Management	Management of your machine through our CMMS (Computerised maintenance management system), which provides customers with a full machine maintenance history, defects and forecast upcoming service events.

For continued protection from unplanned expenses and impacts on cash flow, EXTENDED CARE aligns with our Premium Warranty and KOMTRAX coverage period to ensure a hassle free machine ownership.



3Yrs or 6,000Hrs Premium Warranty

Komatsu Premium Warranty coverage for 3Yrs or 6,000Hrs covering the ENTIRE MACHINE



Unlimited KOMTRAX Access

Receive UNLIMITED ACCESS to KOMTRAX, Komatsu's technologically advanced remote monitoring data system

Terms & Conditions of Sale: 1) EXTENDED CARE only applies during normal branch trading hours. 2) Travel over 50Km each way will be charged at an additional cost. 3) EXTENDED CARE is valid in Australia and New Zealand and is subject to change at any time. 4) EXTENDED CARE is only valid for customers who have completed the Komatsu Complimentary Maintenance program. 5) Option 1 EXTENDED CARE servicing is only completed at 2,500Hr, 3,000Hr, 3,500Hr and 4,000Hr service intervals. Option 2 EXTENDED CARE servicing is only completed at 2,500Hr, 3,000Hr, 3,500Hr, 4,000Hr, 4,500Hr, 5,000Hr, 5,500Hr and 6,000Hr service intervals. Each customer is responsible for their own 250Hr service at each consecutive 250Hr service interval, which includes KOWA sample and machine inspection. 6) 10% discount on genuine parts and labour is only applicable when utilised on a machine under then EXTENDED CARE agreement. 7) For a full copy of our Terms and Conditions of Sale, please refer to our website www.komatsu.com.au. *EXTENDED CARE inclusions as per Komatsu's Operation and Maintenance Manual for that particular machine. Valve Adjustments are excluded from EXTENDED CARE.